

Second Signal

Getting Started

Using the

Second Signal Web Site

Getting Started using the Second Signal Web Site



There are just a few steps to take in order start using Second Signal.

Get a cell phone, a pager, or some other device that can receive text messages. You can even use your email address if you like. Keep in mind that some cell phone providers charge money for receiving text messages, however, so make sure you know your plan's limitations.

Use your web browser to connect to our web site: <http://www.secondsignal.com>.

Sign on to the secure part of our web site. You do that by clicking the "Member Login" link at the top right corner of the screen.



NEW USERS

Click the link as shown by the arrow for new users. You'll be prompted to choose a user login name and enter your email address.

Second Signal Login

User Name:

Password:

→ Are you new here?

New users can [click here](#) to create a login account.

→ Can't Remember Your Login?

If you've forgotten your userid, password, or both just [click here](#) and we'll help you recover them.


IF YOU FORGET YOUR USERID OR PASSWORD

Click the link as shown by the arrow for new users. If you know your user id by not your password, you can enter the user id and hit the “Submit Button”. A new password will be emailed to the address you registered with. If you can’t recall your user id, just enter your email address and we’ll send that to you.

Geeky Security Note: When you forget a password, we can generate a new one for you but we cannot send you your old one. We don’t know what it was. When you save a password on the site, we encrypt it with a one-way encryption called a “hash”. When you login and enter a password, we use the same hash and compare the results. If they are the same, we know you entered the same password even though we have no idea what it was. Any website that can ever send you your old password is not following good security practices, and should worry you.



Second Signal Login

User Name: 

Password:

→ **Are you new here?**
New users can [click here](#) to create a login account.

→ **Can't Remember Your Login?**
If you've forgotten your userid, password, or both just [click here](#) and we'll help you recover them.

Password Reminder Tool

Forgotten your user id or password? Doh! We do it too, all the time.

If you can recall either your user id or the email address we have on file for you, we can create a new password for you and send it your way. Enter either your user id, or your email address below. We'll send you a new password.

Forgot your password?

What is your User Id?

Can't remember your User Id?

What is the email address you signed up with?

SETTING UP YOUR ACCOUNT TO RECEIVE NOTIFICATIONS

1. Edit your contact information so that we have your name and address right, and so that your name shows up for other people the way you want it to.

Home:

Work:

Mobile:

Edit Profile

New Device

New Subscription

Privacy Options

Profile Visibility

Profile Editors

☐ Only department administrators

☒ Anyone in the same department

☒ Only

☐ Department Administrators

☐ Anyone in the same department

Devices

edit Cell Phone

Subscriptions

edit Subscription ()
00:00-23:59 Sun, Mon, Tue, Wed, Thur, Fri, Sat

- 2.** Tell us about your cell phone or pager

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3. Join a department. What we mean is tell us about which departments you're with. You do that by entering the zip code of your department, and finding it in our list. Once you find it, just click the link to request membership access. Some departments will allow nearly instant access, while others may have you wait until one of their authorized members looks over your user profile to make sure you should have access.

Department **Send a Message** **Download Audio** **Join a Department**

Request Access to Another Department

Create the department by entering the zip code here:

Zip Code:

Joining A Department

1. Enter your department's zip code to find its account in our system.
2. Once you have found your department, click the link to create an access request.
3. If required, enter a quick message to the department administrator which will be sent with your request. You may want to indicate your name, phone number, and email address.

4. Create a “Subscription” -- A subscription is what tells us which messages to send to your cell phone, and when you want them. You won't be able to do this until you've set up at least one messaging device (a cell phone) and you have completed the process of “Joining” a department. Make sure your subscription includes a checkbox for at least one “device”

Edit Subscription Detail

Subscription:

Department:

Active Times: ☒ All Day

Days:

<input checked="" type="checkbox"/> Sunday	<input checked="" type="checkbox"/> Thursday
<input checked="" type="checkbox"/> Monday	<input checked="" type="checkbox"/> Friday
<input checked="" type="checkbox"/> Tuesday	<input checked="" type="checkbox"/> Saturday
<input checked="" type="checkbox"/> Wednesday	

Notifications:

<input type="checkbox"/> All	<input checked="" type="checkbox"/> Manpower
<input checked="" type="checkbox"/> General	<input checked="" type="checkbox"/> FIRETONE
<input checked="" type="checkbox"/> Weather	<input type="checkbox"/> EMS1
<input checked="" type="checkbox"/> Equipment	<input type="checkbox"/> EMS2

Devices: ☒ Cell Phone